

A Message from Angela Lawrence, General Manager of Hay Communications

Happy New Year and thank you to all our members for a great 2018. As we look forward to 2019 we continue down the road of providing superior technical and customer service to all of our customers. Our plans for 2019 include additional fibre investment and connecting more customers to that investment. Our mission statement is: Hay Communications will provide progressive global communications and other technological services to all potential customers within our growing network

reach with a superior degree of customer and employee satisfaction." This statement helps guide all of our decisions and plans.

Although we've been around since 1911, 2019 is the 25th anniversary of the conversion of Hay Communications to a co-operative. This change has been positive for both Hay and the communities we serve. Coincidentally our Annual Members meeting this spring will mark the first time that we welcome all of our serving areas to the membership. This is a great opportunity to meet our staff and board and hear about the year in review as well as the future plans.

Angela Lawrence, GM



2018 Scholarship Winners

Congratulations ladies. All the best to you in your ambitious career goals.

Jillian Bjelan of Hensall is attending King's University College at Western University. Her program is Honours Bachelor of Arts in Honours Specialization in Social Justice and Peace Studies with a Major in Political Science. She hopes to delve deeper into her research field regarding international conflict resolution.

"Technology has the ability to influence my field of study and career in many ways. Particularly in the field of surveillance and security studies, the development of technology can influence how, what and who is surveilled. Looking into the future, this development will influence my field relating to global issues such as migration, activism, and conflict escalation."

Kerstan Cooper of Zurich is attending Fanshawe College taking Honours Bachelor of Early Childhood Leadership. Kerstan's career goals are to become an early

childhood educator and a future leader within the education and care field. She also hopes to pursue a career working alongside military families. Kerstan has become passionate about mental health, self-care and well-being of families as well as of educators. "The children I work with will be entering a complete digital society, which is why it is critical that they are exposed to technology, and also taught how to safely, and beneficially use it."

Stacy Masse of Dashwood is taking the Occupational Therapist Assistant and Physiotherapist Assistant Program at Niagara College. Her plan is to pursue a career in a Stroke Rehabilitation Unit in a hospital setting and hopes to be a support for patients as they go through the emotional journey of recovery and rehabilitation. She says regarding technology in her field that: "It has become a much more efficient process to store patient charts, retrieve previous medical information, tests, and receive referrals from other specialists."

Kyrstin Krainz of Dashwood is attending Carleton University. She is in the Bachelor of Arts Honours Criminology and Criminal Justice with a specialization in law and a minor in business. Her goal is to become an attorney and her passion is to use her education to build community relationships while assisting and supporting those in disadvantaged situations, specifically targeting youth and minorities.

Kyrstin feels technology has many beneficial impacts on the legal system such as allowing lawyers and their clients to meet with increased frequency and efficiency making the flow of information more effective.

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