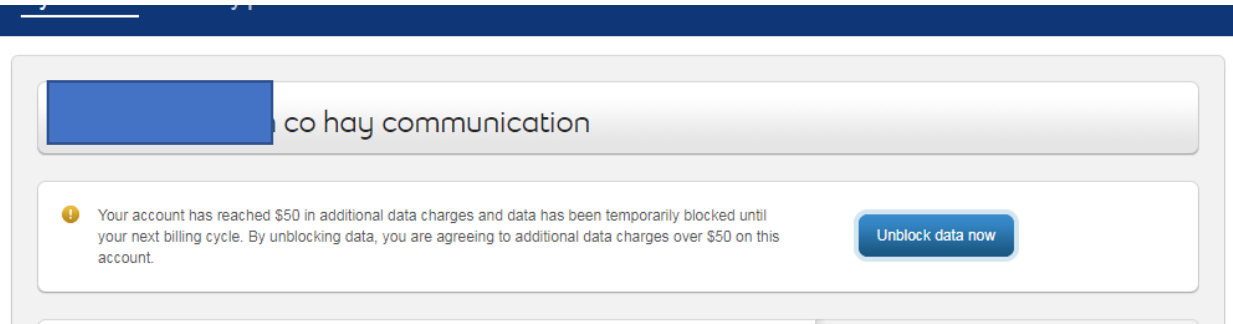


Registering and Recovering MyBell Accounts

How to recover existing MyBell Accounts:

1. Go to: <https://mybell.bell.ca/Login>
2. Choose "I forgot my username or password"
3. It will then ask you what information do you need to recover?
 - a. Choose "I forgot both" and continue
4. Enter in Bell Account number or phone number and continue
5. From here you can either choose to answer a security question or send a verification code by email.
 - a. I chose send a verification code by email
6. The customer received the email with the code and I entered it in
7. Now you will be prompted to enter a new password 8-40 characters long that includes one number
8. Now you are logged in and can update or make changes to your profile.
9. On the main page the first thing it asks you is if you want to unblock your data
10. My customer said she clicked it and then a check mark came up and said her data was now unblocked.



If they have not Registered for MyBell, they will need:

- Bell Account Number
 - Last name on Bell Account
 - Zurich office postal code: NOM 2T0
1. Go to <https://mybell.bell.ca>
 2. Choose Register now
 3. Enter Account number, email address, last name and postal code
 4. Set up password and security questions