

TV Rate Increases

Effective August 1, 2022, we are implementing the following rate increases for TV services.



| ALL PLATFORMS – IPTV | Cable | Xstream TV

The THEME Packages listed here will increase by \$0.50/mo

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|----------------------|-------------------------|----------------------------|
| Entertain - \$8.50 | Alló - \$7.00 | Movies & Classics - \$7.00 |
| Top Picks 1 - \$8.50 | Explore - \$7.00 | Premium HD - \$7.00 |
| Top Picks 2 - \$8.50 | Extreme Sports - \$7.00 | Vogue - \$7.00 |
| Inform - \$8.50 | FYI - \$7.00 | World - \$7.00 |

News - \$7.00 - We are adding Euronews channel to this package. EuroNews.com
PassTime Sports will increase to \$17.00

| IPTV & Cable TV Platforms

Our base package rates for IPTV and Cable TV were last increased in 2019. Our cost to provide the service has increased significantly since then. The following rate increases will be made.

Essentials - \$29.00
Select - \$44.00
Complete - \$66.00

| Xstream TV Platform

As the rates for the Xstream TV STREAMING PACKAGES were only recently set in 2021, we will not be increasing the rates for Light (\$30), Moderate (\$38) or Pro (\$45) streaming packages. (Note that 40 Essential Channels are included in each streaming package, along with streams, DVR hours and features such as RESTART and REPLAY.)

Along with the small theme package increases mentioned ABOVE, the following increases will be made.
Xstream **Select Theme Package** will increase to \$17.00
Xstream **Complete Theme package** will increase to \$32.00

Radio Channels are being removed from our TV services effective August 1st. With the broad availability of free radio online, we felt it was not necessary to continue to provide radio. Stingray Music channels are still available in the Entertain and Complete TV packages and MyFM Exeter is the background audio on Channel One while event slides scroll on the channel.

We appreciate the effect rate increases have on our customers. We held off doing this during COVID but cannot any longer. We only make these changes as our costs increase and hope you understand.

All prices are monthly. Taxes extra.